



Please Be Alert: Business Email Compromise Scams

Cox has experienced an increase in cyber-attacks known as Business Email Compromise (BEC) scams.

BEC is a sophisticated scam commonly targeting businesses, like Cox, who work with foreign suppliers or companies that regularly perform wire transfer payments. This scam uses social engineering techniques, often coupled with unauthorized access to corporate networks, to use business emails to initiate fraudulent wire transfer payments to non-U.S. financial institutions.

Be Vigilant to Keep Cox Safe from BEC Scams

BEC scams can be spotted easily by hovering over the "From" email address or web link. If they do not match a known legitimate address, it's likely a fraud and should be deleted. If you hit "Reply," you may also notice a different email address in the "To" field. If this is the case, it's likely a fraud and should be deleted as well. Other computer and email safety tips include:

- Avoid following links sent in emails, especially when the sender is someone you don't know or requests you update your account information.
- To check if the information in the email is legitimate, please enter the institutions URL in your browser.
- Please note, Vanguard and our other business partners do not send out unsolicited emails asking for personal information.
- Do not use any telephone numbers contained in the email, which are likely fraudulent.
- Keep your computer's anti-virus software and firewalls updated.
- When in doubt, either delete suspicious emails, or forward to your Cox Help Desk for further analysis.
- Avoid use of public WiFi Networks as hackers can easily intercept your data and gain access to your computer. Use your cell phone's data plan, by turning off the WiFi for immediate need of financial transactions.
- Opt not to save passwords in your browser, especially for critical sites like financial institutions.
- Keep your antivirus software up to date.

If you have questions, or if you believe you may have fallen victim to a BEC scam, contact Cox Enterprises Corporate Security at (888) 351-5567 or by email at CEI.Investigations@coxinc.com. Visit **CoxAlert.com** for more information on this and other scams.